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September 25th, 2020

I am writing you to address your question regarding Keystone lead times. There are a number of factors that have affected our 2020 lead times.

Our business environment is strong, and we are seeing growth in a variety of end markets, as well as new products. We've remained opened during the entire pandemic and have been awarded with many orders regarding Covid related products, which required government priority. This caused some conflicts, especially in the beginning when we had split schedules and employees out due to illness.

In addition, our summer vacations affected our ability to keep up even as we ran overtime during the summer. Vacation schedules are now over, and Keystone is now back at 100% capacity in both assembly and stamping.

Keystone will continue working hard to keep up and catch up to our scheduling requirements with overtime and increased personnel.

We certainly appreciate your business and ask for your patience as we move ahead. Please be rest assured that nothing is more important than meeting our schedule and we will continue to work hard to gain 100% Customer Satisfaction!

Respectfully,

John Donza

cc: Troy David, President/CEO  
Linda Vera, Director of International Sales

Designers and Manufacturers



RoHS Compliant ~ ISO 9001 Certified

