



Poitiers, April 27th 2020

Object: Up-date of the impact of Covid-19 on our supply chain #5

Dear Customer,

10 days ago, we have informed you that we were working on partial restart of our factory in Poitiers April the 14th, with the first production runs focused on medical and security (military) applications and on limited production lines. We are now extending this restart to more production lines in order to have the full factory run the second half of May.

This progressive ramp-up of the factory has been the basis to re-schedule production and therefore the orders delivery. Except for large LS range, the impact is between 8 and 10 weeks postponement. The AO you received last week are taking into account this new schedule. We are aware that this re-schedule may have impact on your own activity but will try to mitigate it as much as possible according everyone needs.

Our support teams continue to work from home-offices and remain at your disposal during this difficult period to consider any specific requests, and accommodate your needs as best as possible.

We will continue to update you on this unprecedented situation on a regular basis.

Thank you for your understanding.

Claire Lesigne
SupplyChain Manager Connected Energy Division Poitiers

You may contact your usual customer service contacts which remain available from their homes via e-mail. If you couldn't reach them, you may contact :

Laurence Delapierre - Poitiers Customer Service Manager

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Claire Lesigne – Poitiers SupplyChain Manager

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