



HONG KONG X'TALS LIMITED

Member of Kolinker Group
IATF 16949:2016 *ISO 14001:2015 *ISO 9001:2015 *OHSAS 18001:2007

Jan 30, 2020

Dear Valued Customers,

Coronavirus– FAQ

1. Start date of work

Mainland China – Guangdong Province

Receiving instruction from the PRC Government, our Manufacturing Plant will resume operation on 10 Feb, 2020

Hong Kong

Our Hong Kong head office is currently open with business as usual

2. Manufacturing location of company

Huizhou, Guangdong Province

3. Is your company in quarantined area (Y/N)

N

4. Percentage of employees visited Hubei Province during Chinese New Year

Below 5%

There is no worry as we have informed those employees to resume work later until the situation is improved

5. Are there any sub-suppliers located in Hubei province (Y/N)?

N

6. Can your company deliver as scheduled in the first week after resume of work?

First shipment date will be Feb 21, 2020

Thank you for your kind attention.

Should you have any query, please feel free to contact our respective sales team.