Dear Valued Customer,

As we carefully keep monitoring the COVID-19 Coronavirus spread, the health of our valued clients, friends and colleagues is our top priority.

Since two weeks we have taken further proactive measures to reduce the risk of infection, and, with the exception of the most essential logistic functions, instructed our entire team to work from home. As a responsible member of the community, it is imperative that we do our very best to keep our employees safe, to support our customers and business partners.

Meanwhile China is recovering and most of our production facilities in Asia and Japan are resuming their operation. However, the effects of the outbreak are widespread and some operations are still affected; below an overview.

**Office**

Europe, Middle East and Africa:
All staff is fully operational and working from their home office as requested by the local government, with the exception of warehouse and essential operation staff. Where necessary staff works in shifts to ensure continuity of operation.

**Factories**

FCM Malaysia:
Factory closure is extended to the 14th of April.

Japanese factories:
All factories are operational, airfreight capacity is limited which inevitably results in a transfer from orders to ocean freight, increasing the lead time by 6 weeks.

China Xiamen factory:
Fully operational.

China FCCZ (Changzhou) factory:
60% operational, currently no ability to further ramp-up due to government restrictions.

China FCCZ production series, possibly affected:
FTR-F1
VE
JV(-KS)
Intercontinental shipping
Due to the shortage of airfreight capacity and resulting increases of airfreight cost, all orders will be temporarily transferred from air to sea freight for the China FCCZ production facility.

Europe inland distribution
Although some countries have implemented extra checks at their borders causing some delays, there are currently no major disruptions.

Please follow this link for the latest updates on cross border delays: https://covid-19.sixfold.com/

IMPORTANT:
If we ship by truck, forwarders need to be sure that the consignee (customer) is open to receive the shipment.

Fujitsu follows the regulations to keep everyone as safe as possible and continues to monitor the situation in relation to manufacturing and shipping. Even though we are doing our utmost, delays cannot always be avoided in every situation, for which we apologize.

In case any of the ordered products is involved in the production of, currently much needed, medical devices, please approach your Sales or Inside Sales contact.

We will keep you informed and wish you lots of strength in this time of crisis and stay safe.

Yours truly,
Hans Grobben
Managing Director